

With AscenLink[®], Huai-Ro Government Successfully Provides Efficient e-Service to People

● Business Background

Situated northeast of Beijing, Huai-Ro is a prefecture in the suburbs of China's capital. Over the years, the government has established the city as an environmental-friendly area in order to compensate for the rapid industrialization of Beijing. Many parks, farms and landmarks were added to make the area a popular holiday getaway.

As a result, Huai-Ro has experienced a rapid growth in its economy. Huai-Ro has gradually built a complete facility for large conferences over the years, especially when it hosted the fourth annual World Conference on Women. That conference also prompted the setup of satellite systems in the city. Currently, Huai-Ro is favorite spot for conferences and getaways because of its well-rounded facilities.

● Challenges

Under the encouragement of the Chinese government, all levels of the government have begun providing online services. Huai-Ro government offers services such as administrative services, mail system and business opportunities. As well, online services are also available for all levels of government workers, making it an integral part of the government.

To ensure availability of the network, the government rented two 10M ISP connections from CNC International and China Telecom, as well as an additional ADSL line. Each of the lines is assigned a specific use, so the resources cannot be maximized and a non-stop network cannot be guaranteed.

● Solution

Why AscenLink[®]?

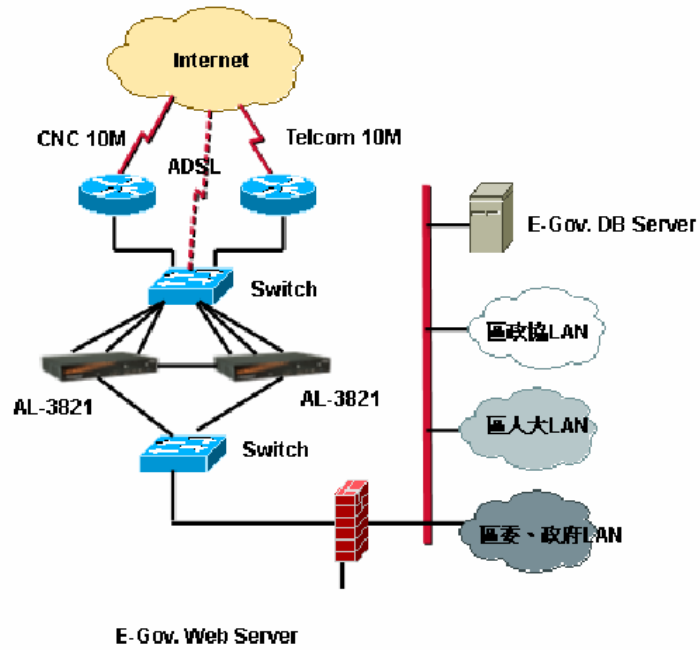
After comparing various load-balancing products on the market, AscenLink R was chosen because of the following:

- 1 Seamless integration process does not affect the current network.
- 2 Highly reliable, excellent performance/cost ratio
- 3 AscenLink eliminated the use of additional firewalls, thus reducing the network cost.
- 4 Failover (changeover time of 30s) feature ensures non-stop operations.



- 5 Maximizes the use of WAN resources.
- 6 Clear understanding of network behaviour and performance with the help of LinkReport, so problems can be easily identified and solved.

Topology:



● **Return on Investment**

- 1 AscenLink has provided a customized solution for the government's plan to improve its online services. The multihoming feature has integrated multiple ISP connections, which maximizes the network resources and reduces the cost of network operations. Also, a seamless integration process significantly reduces the amount of time and cost needed to improve the system.
- 2 AscenLink's multihoming, failover, and load-balancing features combine to provide a non-stop E-government. The network acts as a strong link between the people and the government, and the reliable services also boost the government's reputation.
- 3 People can efficiently use the internet to carry out administrative tasks, drastically reduces the amount of labour and time needed by the government. AscenLink has also solved the problem of an unstable network, and the improvement has received recognition from the provincial and other upper level government.